



# **Customer Case Study**



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#### The Challenge

Ryan Davis, co-founder, wanted to reduce time spent on upskilling and refocus on high-leverage activities to grow the business.

His hands-on approach meant he couldn't always dedicate enough time to training.

#### **The Solution**

Hector's platform provided:

- A consistent training system for consultants to improve performance without relying on Ryan's time.
- Tailored courses focused on business development skills.
- Weekly learning sessions for team members to stay on track.

# The Result

- Increased performance: Revenue booked up by 177.5%.
- Improved job-to-fill ratio: From 8:1 to 6:1.
- More placements: Successful placements increased by **332%.**
- New clients: Doubled new clients signed in the first 6 months.

# Ryan Davis

Co-Founder of SHR Group

Hector has freed up my time, boosted our team's performance, and helped us secure more clients. It's a game changer for our business.

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## Key Results After Implementing Hector (1)

- 90% increase in CVs sent after implementing Hector.
- 30% increase in Jobs added after implementing Hector.
- 15% increase in contractors booked after implementing Hector.